# SGS Gulf Limited
## Consumer Goods and Retail



# Ensuring that both your supply chain and the products you buy and sell are up to standard.

Quality expectations and the range of safety requirements that you must achieve become more complex every day. To help you meet these requirements, our consumer goods and retail experts offer a complete range of services to manufacturers, importers, exporters and retailers of consumer products. Our services include laboratory testing, product inspection and consulting, process assessment and technical assistance.
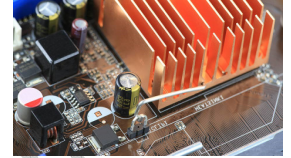
We help you to reduce risk, improve efficiency and ensure compliance with contractual or regulatory requirements throughout your supply chain.



# Our Consumer Goods and Retail Services include:

**Inspection Services:**

- Factory pre qualification audit
- Various types in process verification and inspections
- Pre shipment inspections (PSI)
- Container condition checking
- Supervision of container stuffing and sealing
- Country of origin check
- Complaint/claim/damage surveys
- Code of conduct audit, SMETA, SA 8000, Factory Evaluation etc…
- Label Review
- REACH regulation and RoHS certification
- Plastic migration testing
- CE mark and product certification
- Supply chain management
- Physical & Chemical testing of textile & leather products and relevant trims.
- Cosmetic testing

### ▪ Testing and Certification:

We conduct a full range of product testing from material testing, such as safety and functionality tests, to certification. Our aim is to ensure your products are as good at protecting consumers and meeting their expectations as you claim

### ▪ Inspection:

We provide production checks before, during and after production, as well as retail store checks to verify the quality of your raw materials and production, marking and packaging, and product presentation

### ▪ Technical Assistance:

We support you with projects incorporating social responsibility solutions, factory quality assessment and food safety and health assessment. Additionally, we act as a regulatory advisory service, providing training and private label support

In Arabian Peninsula SGS- Consumer Goods and Retail (CRS) serve the following markets:

### ✓ SOFT LINE and ACCESSORIES:

We help to ensure the quality, safety and sustainability of these products, and their mode of distribution, to satisfy regulatory requirements as well as the demands of the market

The soft lines and accessories sector comprises: Textile and clothing, Shoes (and other foot wear), Bags and accessories, Jewellery, linen and towels.

### ✓ HARD GOODS:

We offer a full range of inspection, testing, certification and verification services that can be shaped to meet your specific needs and help you.

The Hard line Products are: Tools, hardware, furniture, house ware, sporting goods and stationery face increasingly demanding requirements from both customers and regulators.



### ✓ ELECTRICAL and ELECTRONICS:

Electrical and electronic product manufactures and retails are under increasing pressure from clued up consumers who know about sustainability, energy efficiency and green issues. Partner with SGS to deliver well designed, desirable goods that are trusted for real life whilst ensuring quality, safety and sustainability for retailers and consumers.

The Electrical products are: Household appliances, Luminaries, Batteries, Power supplies, IT & T, Audio/Video equipment, Power tools, and automotive parts.

## ✓ COSMESTICS:

It is crucial for all cosmetic, personal care and household products to be safe effective and stable. We provide testing, inspection and auditing services to manufacturers, distributors and importers to ensure a high level of product quality in every area.

Cosmetic product covers: Cosmetics and personal care, Detergents and Household care and tissue and Hygiene

## ✓ SMETA AUDITS:

"Excellence is to exceed the minimum regulatory framework in which the organisation operates and to strive to understand and respond to the expectations of stakeholders in society".

Social Responsibility is a fundamental component of business excellence and should thus not be viewed as an end in itself but part of an organisations overall drive for improvement and excellence. Social Responsibility policy must be demonstrated not only within the organisation but all along the supply chain. Companies have to design and implement systems and procedures to ensure that their social responsibility policy is communicated and implemented at all levels.